

## COMPANY ANNOUNCEMENT

# Expanded - The Lennox Intl Inc is Voluntary Recalling Natural Pig Ears on July 26, 2019

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company's announcement as a public service. FDA does not endorse either the product or the company.

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## Summary

<b>Company Announcement Date:</b>	July 30, 2019
<b>FDA Publish Date:</b>	July 30, 2019
<b>Product Type:</b>	Animal & Veterinary
<b>Reason for Announcement:</b>	Potential to be contaminated with Salmonella
<b>Company Name:</b>	Lennox Intl
<b>Brand Name:</b>	Lennox
<b>Product Description:</b>	Pet treat-Pig ears

## Company Announcement

The Lennox Intl Inc located in Edison NJ, is expanding its voluntary recall of its Natural Pig ears because they have the potential to be contaminated with *Salmonella*. *Salmonella* can affect animals eating the product and there is risk to

humans from handling contaminated products, especially if they have not thoroughly washed their hands after having contact with the products or any surfaces exposed to these products which are solely for the consumption by dogs.

Healthy people infected with *Salmonella* should monitor themselves for some or all of the following symptoms: nausea, vomiting, diarrhea or bloody diarrhea, abdominal cramping and fever. Rarely, *Salmonella* can result in more serious ailments, including arterial infections, endocarditis, arthritis, muscle pain, eye irritation, and urinary tract symptoms. Consumers exhibiting these signs after having contact with this product should contact their healthcare providers.

Pets with *Salmonella* infections may be lethargic and have diarrhea or bloody diarrhea, fever, and vomiting. Some pets will have only decreased appetite, fever and abdominal pain. Infected but otherwise healthy pets can be carriers and infect other animals or humans. If your pet has consumed the recalled product and has these symptoms, please contact your veterinarian.

The recalled products affected were shipped to nationwide distributors and/or retail stores from November 1st 2018, to July 3rd, 2019.

The product comes in an 8-pack branded pouch under UPC 742174 995163, 742174994166 or packaged individually shrink wrapped under UPC 0385384810, and 742174P35107. All UPC codes are located on the front label of the package. Individually shrink-wrapped packages may be labelled with “Lennox” or without brand information.

To date, Lennox is aware of cases of human illness related to an ongoing *Salmonella* outbreak in which several people identified Lennox pig eat treats as the brand they purchased.

Individually shrink-wrapped product tested by FDA tested positive for *Salmonella*. Lennox's pig ears are also sold bulk unwrapped.

Consumers who have purchased the product and have proper receipt may return product or contact 800-5388980 Monday to Friday 9-5 PM or contact us at [usaoffice@lennoxpets.com](mailto:usaoffice@lennoxpets.com) (<mailto:usaoffice@lennoxpets.com>) for refund and additional information.

Original Recall (</safety/recalls-market-withdrawals-safety-alerts/lennox-intl-inc-voluntary-recalling-natural-pig-ears-july-26-2019>)

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## Company Contact Information

### Consumers:

☎ 800-538-8980

✉ [usaoffice@lennoxpets.com](mailto:usaoffice@lennoxpets.com)  
(<mailto:usaoffice@lennoxpets.com>)

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## Product Photos



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