

## COMPANY ANNOUNCEMENT

# The Lennox Intl Inc is Voluntary Recalling Natural Pig Ears on July 26, 2019

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company's announcement as a public service. FDA does not endorse either the product or the company.

[Read Announcement](#)[View Product Photos](#)

## Summary

<b>Company Announcement Date:</b>	July 26, 2019
<b>FDA Publish Date:</b>	July 26, 2019
<b>Product Type:</b>	Animal & Veterinary
<b>Reason for Announcement:</b>	Potential Salmonella contamination
<b>Company Name:</b>	Lennox Intl
<b>Brand Name:</b>	Lennox
<b>Product Description:</b>	Pig ears

## Company Announcement

The Lennox Intl Inc located in Edison NJ, is voluntary recalling its Natural Pig ears because they have the potential to be contaminated with *Salmonella*. *Salmonella* can affect animals eating the product and there is risk to humans from

handling contaminated products, especially if they have not thoroughly washed their hands after having contact with the products or any surfaces exposed to these products which are solely for the consumption by dogs.

Healthy people infected with *Salmonella* should monitor themselves for some or all of the following symptoms: nausea, vomiting, diarrhea or bloody diarrhea, abdominal cramping and fever. Rarely, *Salmonella* can result in more serious ailments, including arterial infections, endocarditis, arthritis, muscle pain, eye irritation, and urinary tract symptoms. Consumers exhibiting these signs after having contact with this product should contact their healthcare providers.

Pets with *Salmonella* infections may be lethargic and have diarrhea or bloody diarrhea, fever, and vomiting. Some pets will have only decreased appetite, fever and abdominal pain. Infected but otherwise healthy pets can be carriers and infect other animals or humans. If your pet has consumed the recalled product and has these symptoms, please contact your veterinarian.

The recalled products affected were shipped to nationwide distributors and/or retail stores from May 1st, to July 3rd, 2019.

The product comes in an 8 PK branded pouch under UPC 742174 995163, 742174994166 or packaged individually shrink wrapped under UPC 0385384810, and 742174P35107. All UPC codes are located on the front label of the package.

To date, Lennox is aware of two cases of our pig ears that caused dog illnesses which may be related to the potential *Salmonella* contamination noted during an ongoing FDA

investigation of *Salmonella* illness, associated with what appears to be a multiple source.

Consumers who have purchased the product and have proper receipt may return product or contact 800-5388980 Monday to Friday 9-5 PM or contact us at [usaoffice@lennoxpets.com](mailto:usaoffice@lennoxpets.com) (<mailto:usaoffice@lennoxpets.com>) for refund and additional information.

---

## Company Contact Information

### Consumers:

☎ 800-538-8980

✉ [usaoffice@lennoxpets.com](mailto:usaoffice@lennoxpets.com)  
(<mailto:usaoffice@lennoxpets.com>)

Archived by Petful.com

## Product Photos

